Manage, secure and control the ticketing devices on the whole buses fleet brings to a high value ROI such as "Customer satisfaction".

CASE STUDY: ATVO S.p.A.

About the customer

ATVO S.p.A. (Azienda Trasporti Veneto Orientale) is a public transport company, which major shareholder is the public administration, through the Metropolitan City of Venice and 21 councils over the eastern Veneto area as well as minority shareholders through the private companies Dolomitibus S.p.A., ATAP S.p.A. and Linea 80 Scarl.

The company provides: public transport of passengers and students on licensed urban and extra-urban lines as well as school hire services and vehicle repair services.

developed following ATVO requirements, all such devices to be fully controlled and protected.

As a second step it has been requested to remotely control and protect the rugged handheld android 11 ticketing devices operated by the ATVO onboard personnel.

The outcomes

Chimpa provided the two-step project development in an over the expectations ROIs. All devices have been configured as fully managed by applying the set of restrictions chosen from the more than 200 available and manageable through the console. Such restrictions where mostly required to reduce the allowed activities operable on the rugged handheld devices, which were real smartphone devices alike, to avoid misuse by the personnel. The featured results have led to a next step to a further development of the project mainly routed to the security of an increased number of devices.

Situation

In the outlook of improving its overall efficiency in the rapport with customers ATVO aimed to accelerate the tickets control operations by its personnel plus remotely manage and control their 500 plus android-based validating machines installed onboard of the transport vehicles.

The project

Managed by our partner Protolab S.r.l. was meant to provide ticket validating machines running a custom app

Chimpa is a Unified Endpoint Management (UEM) and Mobile Theart Defense (MTD) All-in-one platform designed to manage, monitor and secure Android, iOS and Windows devices. Chimpa's easy-to-use cloud-based console can provide to SME, Enterprise and Large corporation the peace of mind of a full control of their company devices as well as all BYOD devices, providing a high-quality security protection through three lines of defense: User Restrictions (Attack surface reduction), Active Defence (AV, Anti phishing, Hash file, Firewall) and Proactive Defence (Threat Intelligence). Chimpa's software has been designed "with security in mind" by a high skilled team of developers.

android enterprise
EMM provider

 Consultants Network

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